

ZEN FOREST FAQ (VILLA)



1 May I know more about Zen Forest?

: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land.

1st level (River): villa, fish pond, organic farm and riverside campsites;

2nd level (Waterfall): stream and waterfall campsite;

3rd level (Summit): sunrise & sea of clouds viewing and summit campsites.

2 How far from River to Summit?

: Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.

Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.

Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

3 How many rooms are there in Zen Forest villa?

: We have 4 bedrooms & 2 toilets:

1 king-size double bedroom with ensuite bathroom;

1 king-size double bedroom with shared toilet;

1 twin bedroom (2 single beds) with shared toilet.

1 single bedroom (1 single bed) with shared toilet. **Which can accommodate 7 guests comfortably.**

4 What if we have more than 7 guests coming?

: An extra charge of RM99 per person per night is applicable. Please note that we can accommodate 7 guests comfortably. We can provide a maximum of 4 mattresses for the extra guest. The extra guests shall sleep on the mattresses provided in the living room. **The maximum number of guest we can accommodate is 11 person.**

5 Is Wi-Fi available for the villa?

: No, but there is 4G coverage in Zen Forest. We encourage guests to explore nature further.

6 How many villa available in Zen Forest?

: Currently there is only one villa.

7 Can I book a single room?

: Yes, our single room is available for booking during weekdays. Please check with our admin for availability.

8 What is the check-in and check-out time?

: Check-in time: 2pm-5pm (late charge: RM10 per entry) ; Check-out time: 11am

We do not encourage early check in as we need time to clean up the villa for new guests. Thanks for your understanding.

9 What does the rate include other than the accommodation?

: 1. Breakfast

2. Transportation service to summit & waterfall

3. Tour guided rubber tapping & palm oil harvesting experience.

4. Organic farm visiting & fish feeding (Guests are welcomed to purchase organic fruits if you wish to bring it back home)

5. Free access to riverside area

6. Free 1-hour floating tube

10 Does Zen Forest provide meals?

: Only breakfast is provided. Guests can cook for lunch and dinner. The BBQ rack and kitchen equipment are free to use.

11 What amenities are available for cooking?

: We do provide pots and pans, an air fryer pressure cooker, BBQ rack, BBQ charcoal, kitchen utensils & porcelain tableware.

12 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak

Karak Town (25 mins drive away) - Pasaraya Sri Tahan

Karak Town (25 min drive away) - 99 Speedmart Karak

13 Is there a cafe at your place, or is food delivery available?

: We do not have a cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special

14 Any restaurant nearby?

: Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176

Sri Telemong (15 mins drive away) - Malay Restaurant (**Halal**)

Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090

Karak Town (25 mins drive away) - Yik Kee Restaurant (**non-Halal**) - 09-231 1240

Karak Town (25 mins drive away) - Restaurant Najath (**Halal**) - 09-231 1534

Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408

15 If some people from my group want to camp/ glamp at Zen Forest while we stay in the villa, which is the nearest campsite?

: They may camp at Riverside Campsite C-1 and C-2, which are next to the villa.

16 Is pet allowed in the villa?

: No, pets are not allowed in the villa.

17 Is it safe to stay at Zen Forest?

: Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.

18 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.