

1 Is there any phone network coverage?

: Yes, 4G coverage for all campsites.

2 May I know more about Zen Forest?

: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land with hills, rivers, streams, and a mini waterfall. You can view sunrise and sea of clouds at Zen Forest Summit If the weather is good.

3 Which campsite do you recommend?

: Each campsite has its own uniqueness.

Campsite A, B & C: Riverside (24 hours breezy & easy access to river)

Campsite D: Waterfall (mountains view & easy access to waterfall)

Campsite E, F & G: Summit (sunrise & sea of clouds viewing)

*Please note that Campsite D, E, F & G are open-area campsites. It will be hot during daytime due to direct exposure to the sun. When the day is hot, we suggest visiting the river or waterfall to cool off. However, during the nighttime, if the sky is clear, you may enjoy stargazing.

4 How far from River to Summit?

: Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.

Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.

Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

5 What activities we can do at Zen Forest?

: Please refer to our activities pdf attached.

6 What is the check-in and check-out time (camping)?

: Check-in time: 1pm - 5pm (late charge: RM10 per entry)

Check-out time: 12pm

We do not encourage early check in, as we need time to clean up the campsite for new guests. Thanks for your understanding.

7 Is there any plug point at the campsite?

: Yes. We have plug points at every campsite.

8 Can I reach the campsite by normal car?

: Yes, normal car, SUV, 4x4 can access to all Zen Forest campsites at a safe speed of 15km/h. (Lowered or add on spoiler car shall park near the main entrance and use our 4x4 transportation check-in service with RM10/pax)

9 Is car camping available?

: Yes, campsite A, B, C-1, D, F is suitable for car camping.

10 Is it safe to camp or stay at Zen Forest?

: Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks.

11 Does your campsite provide drinkable water?

: There are water filters available around the campsite; however, it is important to note that the water source is mountain water and we do not encourage drinking it and recommend boiling it before use.

12 Does your campsite allow non-halal food and drinks?

: Yes, non-halal food and drinks are allowed, but please prepare your own cooking equipment.

13 Are we allowed to bring alcohol?

: We do not encourage alcohol drinking. However, light drinking is acceptable. Please drink responsibly to avoid disturbing neighbors or causing any trouble. Also, dispose of the rubbish in the designated bins.

14 Is there a cafe at your campsite, or is food delivery available?

: We do not have a cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.

15 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak

Karak Town (25 mins drive away) - Pasaraya Sri Tahan

Karak Town (25 min drive away) - 99 Speedmart Karak

16 Any restaurant nearby?

: Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (non-Halal) - 016-988 6176

Sri Telemong (15 mins drive away) - Malay Restaurants (Halal)

Karak Town (25 mins drive away) - Ching Kie Restaurant (non-Halal) (Vegetarian available) - 019-923 1090

Karak Town (25 mins drive away) - Yik Kee Restaurant (non-Halal) - 09-231 1240

Karak Town (25 mins drive away) - Restaurant Najath (Halal) - 09-231 1534

Karak Town (25 mins drive away) - KFC (Halal) - 09-231 7408

17 Is your campsite pet friendly?

: Yes, but with terms and conditions.

18 Is there any restriction of the tent size?

: There are no restrictions on tent size; however, please review the provided floor plan to confirm the required amount of space.

19 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.

20 Are there any wild animals in your campsite area?

: Yes, there may be snakes in the campsite area. Please consider bringing some sulphur powder for added safety.

21 Does your campsite have a lot of mosquitoes or ants?

: Our campsite undergoes weekly fogging and ant repellent spraying. While we strive to minimize mosquitoes and ants, we recommend bringing your own repellent and wearing long sleeves for added protection.

22 Can I scout Zen Forest before making a reservation?

: Yes, half-day trip charges apply. Please check the availability with our admin before your arrival to further explore our campsite.