

ZEN FOREST FAQ (GLAMPING)



- 1 Is there any phone network coverage?**
 - : Yes, 4G coverage for all campsites.
- 2 May I know more about Zen Forest?**
 - : Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land with hills, rivers, streams, and a mini waterfall. You can view sunrise and sea of clouds at Zen Forest Summit if the weather is good.
- 3 Which campsite do you recommend?**
 - : Each campsite has its own uniqueness.
 - Campsite A, B & C: Riverside (24 hours breezy & easy access to river)
 - Campsite D: Waterfall (mountains view & easy access to waterfall)
 - Campsite E, F & G: Summit (sunrise & sea of clouds viewing)
 - *Please note that Campsite D, E, F & G are open-area campsites. It will be hot during daytime due to direct exposure to the sun. When the day is hot, we suggest visiting the river or waterfall to cool off. However, during the nighttime, if the sky is clear, you may enjoy stargazing.
- 4 How far from River to Summit?**
 - : Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.
 - Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.
 - Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.
- 5 What is the check-in and check-out time?**
 - : Check-in time: 2pm-5pm (late charge: RM10 per entry); Check-out time: 11am
 - We do not encourage early check in, as we need time to clean up the campsite, tent & equipment, porcelain tableware & cooking equipment for new guests. Thanks for your understanding.
- 6 Is it possible to choose the tent type for glamping?**
 - : No, the tent type cannot be chosen.
- 7 What do we need to bring for glamping?**
 - : Foods for lunch & dinner or snacks; BBQ rack, charcoal, net & skewer; Clothes; Toiletries
- 8 How many pax can fit per tent?**
 - : Maximum 4 pax for adult.
- 9 Is there any plug point at the campsite?**
 - : Yes. We have plug points at every campsite.
- 10 Can I reach the campsite by normal car?**
 - : Our road has undergone a significant upgrade, allowing normal sedan to 4x4 to access all Zen Forest campsites at a safe speed of 15km/h. **Lowered or add on spoiler car shall park near the main entrance and use our 4x4 transportation check-in service with RM10/pax**
- 11 Is it safe to camp or stay at Zen Forest?**
 - : Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.
- 12 Does your campsite provide drinkable water?**
 - : There are water filters available around the campsite; however, it is important to note that the water source is mountain water and we do not encourage drinking it and recommend boiling it before use.
- 13 Are we allowed to bring alcohol?**
 - : We do not encourage alcohol drinking. However, light drinking is acceptable. Please drink responsibly to avoid disturbing neighbors or causing any trouble. Also, dispose off the rubbish in the designated bins.
- 14 Is there a cafe at your campsite, or is food delivery available?**
 - : We do not have cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.
- 15 Where can I buy the cooking ingredients? Any nearby market?**
 - : Karak Town (25 mins drive away) - Mempaga Segar Karak
 - : Karak Town (25 mins drive away) - Pasaraya Sri Tahan
 - : Karak Town (25 min drive away) - 99 Speedmart Karak
- 16 Any restaurant nearby?**
 - : Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176
 - : Sri Telemong (15 mins drive away) - Malay Restaurant (**Halal**)
 - : Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090
 - : Karak Town (25 mins drive away) - Yik Kee Restaurant (**non-Halal**) - 09-231 1240
 - : Karak Town (25 mins drive away) - Restaurant Najath (**Halal**) - 09-231 1534
 - : Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408
- 17 Is pet allow for glamping?**
 - : Yes, but the owner must prepare a kennel for the pet, and pets are not allowed to sleep on an air mattress.
- 18 Can Zen Forest provide me with a proper invoice or confirmation receipt?**
 - : Yes, we do provide invoice upon request.
- 19 Are there any wild animals in your campsite area?**
 - : Yes, there may be snakes in the campsite area. Please consider bringing some sulphur powder for added safety.
- 20 Does your campsite have a lot of mosquitoes or ants?**
 - : Our campsite undergoes weekly fogging and ant repellent spraying. While we strive to minimize mosquitoes and ants, we recommend bringing your own repellent and wearing long sleeves for added protection.
- 21 Can I scout Zen Forest before making a reservation?**
 - : Yes, half-day trip charges apply. Please check the availability with our admin before your arrival to further explore our campsite.